

## National Elevator Industry, Inc. Escalator Safety Tips

The National Elevator Industry, Inc. (NEII®) is committed to passenger safety and the promotion of safe building transportation. The organization and its members stress the importance of proper escalator safety guidelines when riding these machines.

There are stringent codes in place to help ensure the safety of building transportation products and make certain that machinery is maintained and inspected according to their respective jurisdictional codes.

While escalators are among the safest forms of transportation in the world, unsafe riding practices can result in accidents. Therefore, it is important to abide by the following safety rules:

### Escalator and Moving Walk Safety

#### • When entering escalators/moving walks:

- Watch the direction of the moving step and step on and off with extra care.
- Take care if you are wearing bifocals or similar eyewear.
- Hold children firmly with one arm or hold child's free hand.
- Hold packages firmly in one hand, but always leave one hand available to hold the handrail.
- Grasp the handrail as you step onto the moving step.
- Do not go in the opposite direction of the escalator/moving walk.
- Do not take strollers, wheelchairs, electric scooters, hand carts, luggage carts or similar items on the escalator/moving walk.

#### • When riding escalators:

- Keep loose clothing clear of steps and sides.
- Wear closed-toed and hard-soled shoes, and avoid wearing footwear made of soft-resin or other rubbery materials.
- Stand clear of the sides of the escalator/moving walk.
- Face forward and hold handrail for the entire ride.
- Reposition your hand slowly if the handrail moves slightly ahead or behind the steps.
- Don't rest any items or parcels on the handrail, outer deck or lean against the sides.
- Don't climb onto or ride the handrail.
- Do not let children sit on steps or stand too close to sides.
- If children are too small to hold handrail, or holding the handrail positions them close to the side of the escalator/moving walk, hold their hand and keep them centered on the step.

#### • When exiting escalators:

- Don't hesitate and step off promptly.
- On an escalator, be sure to step over the comb fingers; don't let your feet slide off the end of the escalator.
- Immediately move clear of the escalator/moving walk exit area; don't stop to talk or look around since other passengers may be behind you.

To participate in an interactive online safety program for escalators, visit the [A Safe Ride](#) page.



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